



The Essential First Step



## Message from the CEO

**Stuart Burdack**

### Deloitte and Esri Australia to Deliver Next Gen Dial Before You Dig Service

Dial Before You Dig (DBYD) is delighted to announce Deloitte Consulting and Esri Australia as the providers for its next generation referral service to provide protection for \$388 billion worth of underground utility assets across the country. Esri Australia will provide the next generation referral service and Deloitte will develop and support the digital platform that will operate the new DBYD service utilising Microsoft Azure software.

This is a very important and exciting time for DBYD, its Member organisations and millions of users of the referral service. For more than two decades DBYD has remained one of Australia’s most relevant and respected services prioritising worker safety and the protection of critical underground infrastructure. Our vision of ‘zero harm, zero damage’ sits at the heart of our decision to pave a new, innovative path forward for the DBYD service.

Location intelligence specialists, Esri Australia will leverage cutting-edge Geospatial Information System (GIS) technology in the development of an improved referral service for DBYD.

Phase one of the project will see the delivery of self-managed kiosks for reporting and information uploads; enhanced data integration capabilities allowing the seamless amalgamation of referral service data into web maps for analysis and visualisation; map-based search functions; an improved user interface, and many more features.

Esri Australia is a leader in innovative, location-based technology solutions, they have a long-standing relationship with many of our current Members and, most importantly, a thorough understanding of the DBYD business.

Deloitte Consulting will develop a digital platform utilising Microsoft Azure software to operate the referral service and establish a DBYD digital damage and injury prevention ecosystem comprising vital information, tools and support for both utility asset owners and workers who need to excavate.

Deloitte also has a deep understanding of DBYD and its operations and has unparalleled data integration and platform experience from its local award-winning digital architects.

The next generation referral service will be built and tested over the coming year and will ‘go live’ in July 2021.

### Next Gen Referral Service Webinar and On-line Forum

Nextgen DBYD Webinar – a webinar to introduce the next generation referral service is scheduled for Thursday 13<sup>th</sup> August at 12.30pm AEST (30 mins followed by questions). Please register for this webinar. You can find the link [here](#).

The webinar will be available on demand at [www.1100.com.au](http://www.1100.com.au) upon completion.

We need and want DBYD Member (asset owner) and user (enquirer) input into the development of the next generation service and invite your participation in the webinar and other stakeholder forums that will be provided over the next 12 months.

On-line feedback and questions can be raised at any time. The following link is being used to capture your ideas and receive direct feedback on the next generation DBYD service:

<https://www.nextgendbyd.com.au/your-ideas/>

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