



MEDIA RELEASE

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Deloitte and Esri Australia to deliver next gen Dial Before You Dig service

Dial Before You Dig (DBYD) has announced Deloitte Consulting and Esri Australia as the providers for its next generation referral service set to provide enhanced protection for \$388 billion worth of underground utility assets across the country.

DBYD CEO Stuart Burdack said the DBYD group was extremely pleased to collaborate with Esri Australia to provide the next generation referral service and Deloitte in the development of the digital platform that will operate the new DBYD service.

“For more than two decades DBYD has remained one of Australia’s most relevant and respected services prioritising worker safety and the protection of critical underground infrastructure, above all else.”

“Our vision of ‘*zero harm, zero damage*’ sits at the heart of our decision to pave a new, innovative path forward for the DBYD service,” Burdack said.

Location intelligence specialists, Esri Australia will leverage cutting-edge Geospatial Information System (GIS) technology in the development of a vastly improved referral service for DBYD.

Phase one of the project will see the delivery of self-managed kiosks for reporting and information uploads; enhanced data integration capabilities allowing the seamless amalgamation of referral service data into web maps for analysis and visualisation; map-based search functions; an improved user interface, and many more features.

“Esri Australia is a leader in innovative, location-based technology solutions, they have a long-standing relationship with many of DBYD’s current members and, most importantly, a thorough understanding of our business,” Burdack said.

Deloitte Consulting will develop a digital platform utilising Microsoft Azure software to operate the referral service and establish a DBYD digital damage and injury prevention ecosystem comprising vital information, tools and support for both utility asset owners and workers who need to excavate.

“Deloitte has a deep understanding of DBYD and has unparalleled data integration and platform experience from its local award-winning digital architects,” Burdack said.

The next generation referral service will be built and tested over the coming year and will ‘go live’ in the latter half of 2021.

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About Dial Before You Dig:

Dial Before You Dig (DBYD) is a free national referral service designed to assist in preventing damage and disruption to Australia's vast underground infrastructure networks which provide essential services including water, electricity, gas, sewerage and telecommunications.

For more information about Dial Before You Dig, please visit 1100.com.au

About Deloitte Consulting:

Deloitte Consulting is one of Australia's leading professional services firms. The multi award-winning Deloitte Platform Engineering team offers has driven the digital transformation through introduction of data integration, API and cloud PaaS platforms of over 70 Australian enterprises.

For more information about Deloitte Consulting, please visit deloitte.com.au

About Esri Australia:

Esri Australia is Australia's leading Geographic Information Systems (GIS) technology provider enabling corporations and governments alike to leverage location-based analytics to drive operational efficiencies and facilitate evidence-based decision making.

For more information about Esri Australia, please visit esriaustralia.com.au

For more information and/or visual resources, or to organise an interview, please contact:

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