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Providing an essential service for 20 years

For more than 20 years DBYD has provided a vital service to the Australian public and the country's infrastructure industry: protecting underground assets. After a gas pipeline was ruptured in WA, Telstra, SECWA and Water Corporation established an enquiry service that eventually became DBYD.

In 1984, in a major incident in Bibra Lake, Western Australia, a bulldozer punctured a high-pressure gas pipeline, causing significant damage to the bulldozer, ripper, rail tracks, high tension electric towers, pipeline and other infrastructure nearby. Fortunately, on this occasion, the bulldozer operator survived without injury.

It was this incident that led Telstra, SECWA

(now ATCO Gas Australia and Western Power) and Water Corporation to create Perth One Call. The service became operational on the 16 February 1987 and by the 1990s all states and territories began operation to what is now known as Dial Before You Dig (DBYD), with the organisations that established Perth One Call as foundation members of DBYD WA.

In 1999, the Association of Australian Dial

Before You Dig Services was formed to provide a consistent national approach to the provision of the DBYD service, a not-for-profit group of state entities consisting of member organisations from Australia's infrastructure asset owners and non-asset owners.

Unique service

DBYD is unique when compared to other



High Pressure Large Diameter Produced Water Pipe 750psi @ 93 deg C up to 1000mm/40"

Oil and Gas Pipe Threaded, Keylock, Bonded, sizes 50mm to 1000mm

Fibrespar Spoolable 50mm to 150mm

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countries because, together with most of Australia's utility asset owners, the organisation delivers a national one-stop enquiry service for anyone looking to excavate.

Today, DBYD is an Australia wide service that assists in damage prevention to underground infrastructure that covers more than 740,000 km and is valued at more than AU\$340 billion.

DBYD delivers a national enquiry service for anyone planning to excavate and provides education and awareness programs to protect construction workers, utility assets and the community in every state and territory.

The organisation is also exploring ways to better inform and educate the industry and wider community about the importance of the service. This includes working with reputable universities and institutions around the country to conduct research on DBYD's behalf with the aim of becoming a centre of excellence through innovation and thought leadership.

Trusted by industry and the public

Independent market research has found DBYD is a trusted brand, with more than 50 per cent of Australians in the underground

infrastructure sector acknowledging they need to use the service before undertaking any excavation.

This awareness and loyalty has seen the national enquiry service grow on average 20 per cent a year, with more than 1.9 million enquiries in 2017-18 resulting in more than 10.5 million referrals for asset location information.

Safety is a fundamental aspect of any excavation project and so DBYD should always be the first point of contact: the 'Essential first step'. **P**

About DBYD

DBYD delivers a vital national community service designed to assist in preventing damage and disruption to Australia's vast infrastructure networks, which provide essential services used every day. Protection of these assets is crucial in keeping essential services, such as electricity, gas, water and telecommunications, flowing to the community.

Any project, irrespective of size, has the potential to damage assets, leading to service interruptions, delays, costly repairs and in the worst-case scenario, injury or death. Obtaining information from DBYD significantly minimises these risks by providing information about the work site.

For more information visit www.1100.com.au



Snapshot of Dial Before You Dig

Representing over 800 asset owners nationally

Protecting over 740,000 kilometres of underground infrastructure

Safeguarding \$340 billion critical underground infrastructure



Working with industry and asset owners to prevent damage and injury

Over 10 million asset location referrals (2017-2018) and growing

Providing educational and awareness programs in every state

Image Credit of Map: <http://services.ga.gov.au>