



New South Wales / Australian Capital Territory

Of Droughts and Flooding Rains

Utility networks are not only located in cities. Natural gas, electricity and telecommunications networks can also be located in rural areas. This means they are at risk from natural disasters.

As electricity supplier to regional NSW, Essential Energy has been affected by the current bushfire emergency.

Thousands of customers have lost power. Hundreds of poles have been damaged. Essential Energy has established response hubs in Taree, Kempsey, Port Macquarie, Grafton and Nambucca.

People are warned that power can go out before the fire hits their property. Essential Energy also asks people in regional NSW to stay at least eight metres away from fallen power lines and report them on 13 20 80.

When it is time to clean up after natural disasters like bushfires and floods, remember to contact Dial Before You Dig and follow the instructions of asset owners.

means a faster response to inquiries and lower costs for Council.

"This is a win-win for the community and the council," said Mayor Isaac Smith.

"Last financial year we received more than 2,100 Dial Before You Dig requests, which had to be processed manually by council staff."

"This new automated service means we can now respond to these requests much quicker, with less staff required to process the requests which will reduce council's associated costs."

"The new faster service also has improved maps."

Cr Smith said implementing this new service could not have come at a better time as the council is expecting an increase in the number of Dial Before You Dig requests with the roll-out of the NBN.

To view a list of third party software providers click [here](#).



Networks are located in rural areas too.

Alive, Alive-O!

The Northern Star newspaper reports that Lismore City Council's Dial Before You Dig service is now live, which

Dial Before You Dig NSW/ACT on Social Media

We hope you have enjoyed reading this newsletter. If you would like to be kept up to date on damage prevention in NSW/ACT, you are welcome to follow our social media sites.

We post regular content on events and news relating to the Dial Before You Dig service in NSW/ACT.

