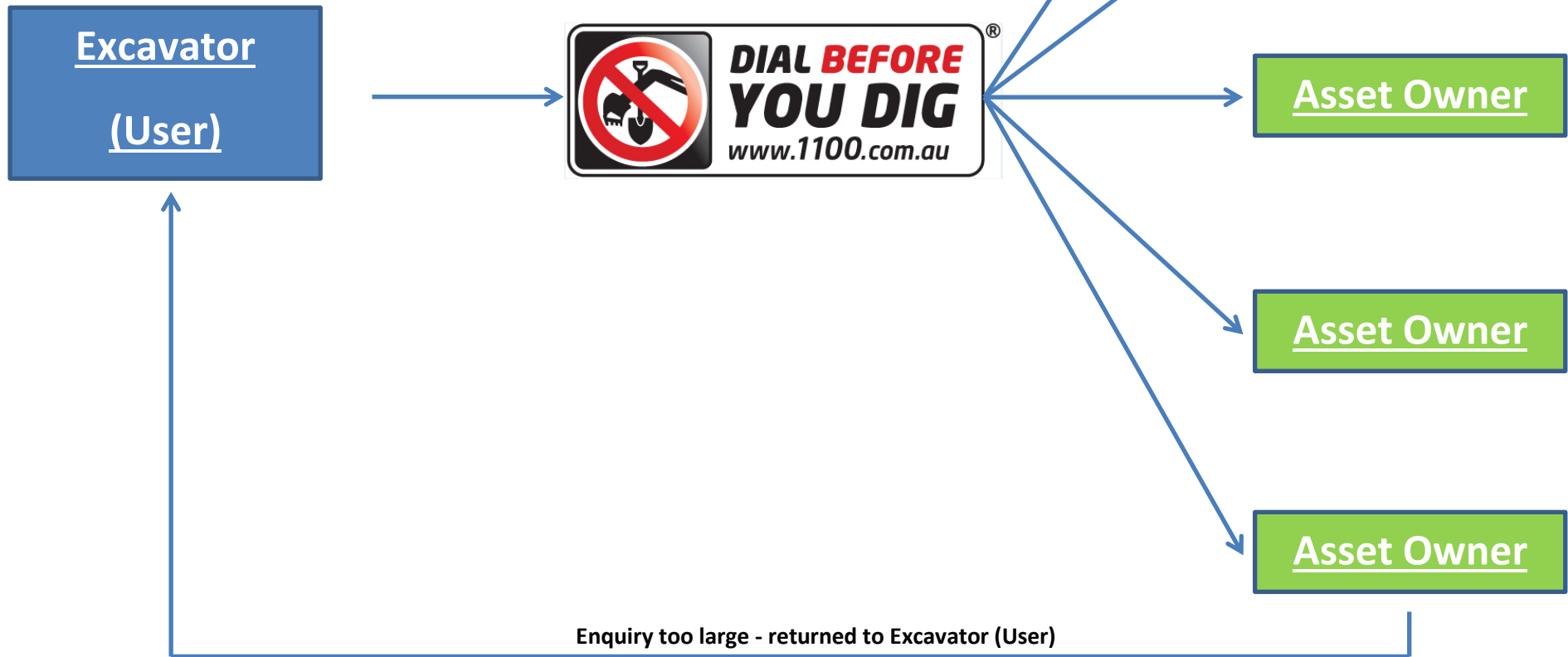
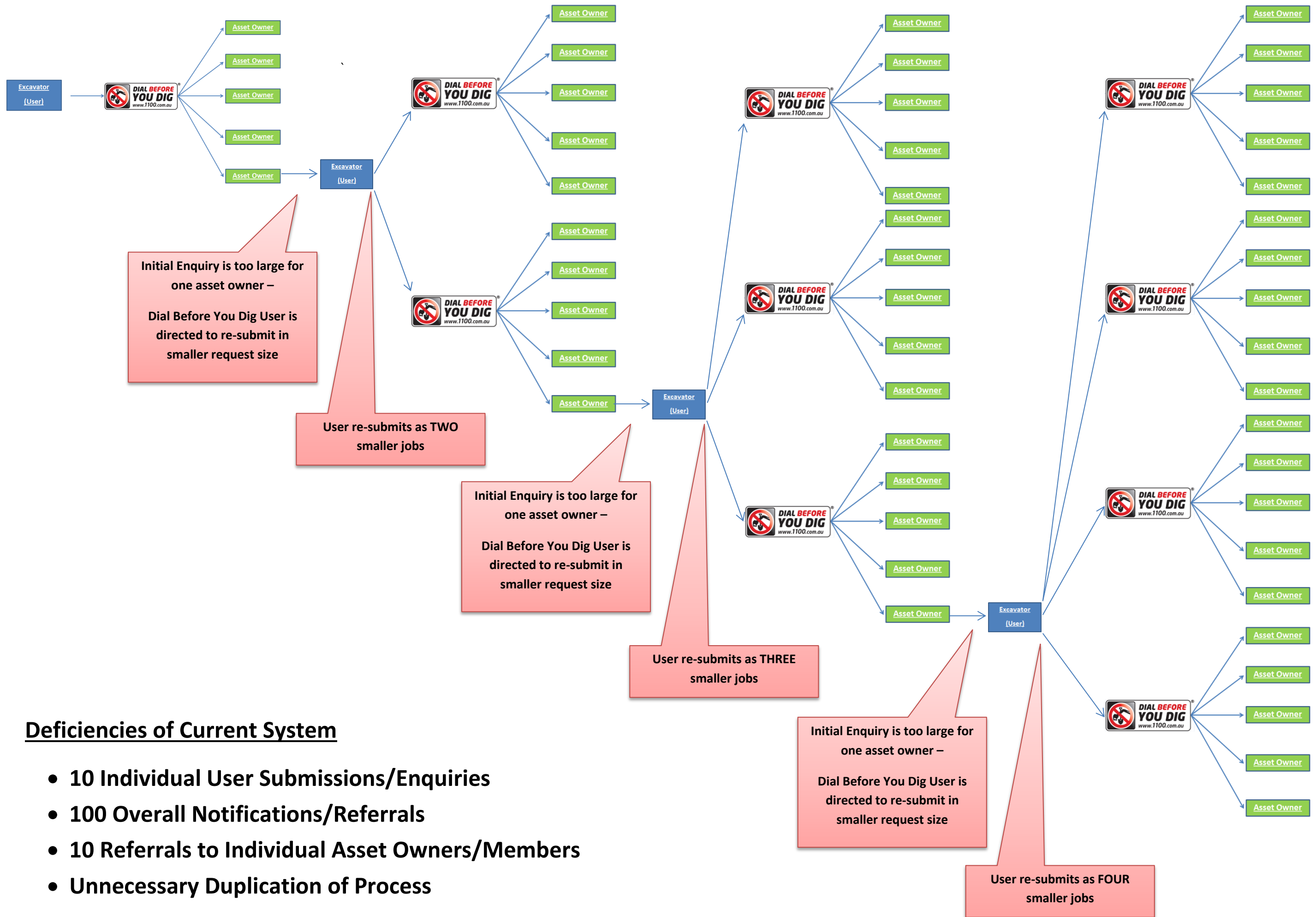


Current System

- If a Dial Before You Dig User requests a large area that is unable to be responded to by an Asset Owner/Member – the only option available to that Asset Owner/Member is to direct the User to re-submit their Dial Before You Dig request again in smaller parts.





Deficiencies of Current System

- 10 Individual User Submissions/Enquiries
- 100 Overall Notifications/Referrals
- 10 Referrals to Individual Asset Owners/Members
- Unnecessary Duplication of Process

New System

- Asset Owners/Members will now be able to individually set their preferred enquiry maximum enquiry size

Excavator
(User)



Asset Owner

Has retained Default/No change
(1 referral)

Asset Owner

Contacted OneCall but confirmed
that no changes required
(1 referral)

Asset Owner

Contacted OneCall and changed
sizing to better suit their needs.
(2 referrals)

Asset Owner

Has retained Default/No change
(1 referral)

Asset Owner

Contacted OneCall and set smaller
size limit due to operational
requirements
(4 referrals)

Benefits of the New System

- 1 Initial User Enquiry
- No more duplication
- 9 Total Referrals
(compared to 100 in previous example)