

# DBYDNEWS

Quarterly News from Australian Dial Before You Dig Services

www.dialbeforeyoudig.com.au



**DIAL 1100**  
BEFORE YOU DIG



## XMAS GREETINGS FROM DBYD

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DIAL BEFORE YOU DIG is a free referral service for information on underground pipes and cables anywhere in Australia.

Lodge your application online now—or call 1100 during business hours.

CHECK OUT THE DIAL BEFORE YOU DIG WEBSITE  
[www.dialbeforeyoudig.com.au](http://www.dialbeforeyoudig.com.au)

NEED TO SPEAK TO A DIAL BEFORE YOU DIG REPRESENTATIVE IN YOUR STATE?  
You'll find our contact details online now.  
[www.dialbeforeyoudig.com.au](http://www.dialbeforeyoudig.com.au)

Merry Xmas from all of the team around the country at Dial Before You Dig. We wish you and your families a safe and happy holiday season. As always we thank you for your support of both our service and safe excavation throughout 2008. We look forward to an even better 2009 with a new look for the business on the horizon and some significant improvements to our online service.



### Xmas Call Centre Opening Times

As is normally the case, the Dial Before You Dig call centre will be open throughout the Christmas and New Year period, closing only for the annual public holidays. Please note that this year, on Christmas Eve and New Years Eve, **the call centre will close at 3pm ESST.**

Of course you can still lodge your enquiries online 24 hours a day, 7 days a week throughout the holiday season. Simply visit [www.dialbeforeyoudig.com.au](http://www.dialbeforeyoudig.com.au). Please remember that responses from members may take a little longer over the Christmas period so please make sure to plan ahead.

### NEW CONFIRMATION SHEET OUT

In the Spring newsletter we mentioned the imminent arrival of the new Enquiry Confirmation sheet. The new format is now being used and we hope you find it to be more informative and easier to read. Please remember that the new map image now shows the actual object provided by the user or the call centre operator – rather than a buffered or extended area around the object.

This has been done to minimize any confusion amongst users of our service regarding the location of the enquiry they have lodged. We hope you find the new confirmation sheet useful.

## Queensland News

### Membership Update

We would like to welcome our three new members who have recently come on board, they are:

- The Australian Defence Force – who have a communications network registered for the Townsville Region.
- Ninox Solutions – have registered a gas pipeline in the Dalby Region that feeds a Power Station.
- Scan Man Pty Ltd – A Sunshine Coast based company that provides a service in Ground Penetrating Radar.

This year we attended Ag – Show in September with the support of Telstra. A Trade Stand was manned over the three day event. These types of events provide great exposure for the DBYD service and also put local rural people in touch with the importance of utilizing our service within the farming industry.

### Moreton Bay Regional Council Expand!

It is with great pleasure that we announce that as of the first week in December, Moreton Bay RC have now extended their DBYD coverage to include the assets from the Caboolture and Redcliffe council's that were not members of DBYD prior to the council amalgamations in March this year. What does this mean? Council now have full coverage with their assets in the Digsafe system and the rate payers are comforted knowing that the entire council area has the benefit of further protection of its vital underground services. Our thanks go out to all the staff in Moreton Bay RC who have worked to see this come to fruition. Another council that has recently expanded their footprint is Lockyer Valley RC who initially had Gatton assets registered and have now included the assets of

## South Australia/Northern Territory

It has been a busy couple of months for Dial Before You Dig SA/NT with a range of trade events, trips and other promotional activities occurring all focused on ensuring the safe excavation message is delivered as widely as possible.

In October we attended Infrastructure Australia which was a three day event at Wayville designed for both private and public sector organizations involved in infrastructure projects at all levels. The event began with a breakfast organized by the CCF which was a great opportunity to mix with fellow CCF members. The first National Plumbing Regulators Forum to be held in Adelaide was a three day event combining an exhibition, presentations and networking sessions. One of the main benefits of this event was it enabled us to speak to many people involved in educating plumbers nationally and have some input into spreading the Dial Before You Dig message through their training programs.

Another key activity in November was another trip to Darwin to look at new avenues for promoting the service and talk to potential Members. This involved dealings with local government, Territory government and industry bodies.

Recently we have had two new Members come on board in SA. Unley Council are making use of the service to not only help in protecting their underground assets but also to gain valuable information on the excavating activity happening within Council boundaries. The other new Member is Nazareth Catholic Community which is protecting a data cable running between school campuses in the western suburbs of Adelaide. This is a classic example of the wide range of organizations that can benefit from Membership. As we have said before it is not just the traditional utilities that need to register their assets with us. If you know of any organizations installing underground networks of any kind get them to get in touch with Dial Before You Dig.

Laidley which has resulted in a full coverage for the council region. The Sunshine Coast RC are nearing completion on registering all the assets for Caloundra.

### CCF National Conference (Coolum)

In late October early November the Civil Contractors Federation (CCF) held their national conference in Queensland at the magnificent Hyatt Regency Hotel Coolum. The conference was run over four days and combined business and social activities with the highlight being the Earth Awards which was attended by some 640 guests. The

Earth Awards are judged in five categories depending on the project costs and for the first time in 15 years the judges awarded a tie between two of the national finalists. DBYD was given great exposure in attending this conference as a sponsor, and with major civil construction company delegates from around Australia attending certainly raised our profile in the civil construction industry.



## American Gas Pipe Explosion

Below are a couple of pictures which provide a very graphic reminder of the possible consequences of not using the Dial Before You Dig service. These photos show the result of an explosion caused by the rupturing of a gas main in Virginia, USA during September.

Now it has been reported that the rupture was not caused by an excavator, but this clearly shows the possible effects of coming into contact with one of the many gas mains buried below the surface in Australia. The explosion tore away a 30 foot section of pipe, caused a 15 feet deep crater and the resultant fireball was measured as being up to a quarter of a mile high and wide!



## Don't Forget! Utilities Uncovered 2009

### Mapping, Locating & Accessing Utilities' Assets

Two Day Conference 25 – 26 February 2009  
Conference Workshops: 24, 26, 27 February 2009

Venue: Melbourne, VIC

For further information please visit [www.igpc.com.au/utilities](http://www.igpc.com.au/utilities) or call (02) 9229 1000.

## WEST AUSTRALIA NEWS

The festive season for 2008 is upon us, how the year passes so quickly. The last few months have been more of the same with continuing requests for awareness sessions (by companies such as Marsh Civil and TAFE), visits to members and users, displays at trade shows, the Customer/Member Christmas Forum and supporting the associated industries.

Items for system improvements are slowly making their way through the development programs for which the outcomes should be implemented early next year. Thanks for everyone who fed in the ideas and your patience.

Early next year we will see the Utility Providers Services Committee (UPSC) "Code of Practice" booklet being reviewed. The UPSC will be canvassing for input in 2009.

Recently the WA Board of Directors elected to increase the number of Directors on the Board. They have invited a representative from the insurance industries and one from the civil contracting industries. There will be more information to follow when this action has been completed.

The manager has been busy with meetings to various local government councils, meetings with the Civil Contractors Federation (WA), Institute of Public Works Engineering Australia, the APIA, the National Trust in WA and the UPSC.

Interest in the service is also being promoted through sponsoring golf days, a drag racing team, TV campaigns, trade events with the Master Plumbers and Gas Fitters Association and the sale of discounted (with logo) Dial Before You Dig jackets and T – shirts.



At the CCF (WA) Golf Day at the Vines

An upcoming event that Dial Before You Dig WA will be one of the sponsors will be Life Cycle for CanTeen 2009 (a 3 day fund raiser for youths with cancer). This is a bike ride from Saturday 7 March 2009 to Monday 9 March 2009 from Bassendean to Busselton.

Another coming event is the joint training half day that is being organized by a council with Dial Before You Dig, the Water Corporation, Western Power, WestNet Energy and Telstra. These presentations are FREE.

Should anyone be interested in organizing an awareness session, call Kim Rushton on 08 9424 8116 or email on [kim@dialbeforeyoudig.com.au](mailto:kim@dialbeforeyoudig.com.au)

## Victoria/Tasmania News

With the slow down in the economy, we have noticed a similar slow down in the number of requests received for information about underground pipes and cables. In the current economic climate, it's as important as ever to have all the information you need to minimise the risk of damage to underground assets, to ensure that delays do not occur and your project costs do not blow out due to incidents that can be prevented.

Over the last few months we have continued to meet with those local governments and water authorities that are not currently registered with Dial Before You Dig to bring them on board. This is not a quick process, and any assistance that you can provide to help sway your local authority to register with us would be most appreciated.

Thanks to those of you who participated at the recent Member/User forum held in Melbourne – the feedback has been very positive and the comments have been passed on to the appropriate agencies where necessary.

We plan to hold the next forum in the first half of 2009, so if you have any suggestions please let us know.

We've had 2 new Members register their assets with us in the last 3 months:

- Austin Health – own/operate an optic fibre between their sites in Heidelberg, Victoria
- CO<sub>2</sub>CRC – own/operate a pipeline carrying CO<sub>2</sub> in the Otways in south western as part of a research project into carbon sequestration.

Building on our involvement with the HIA, in November we sponsored the Victorian Outdoor Project of the Year, which was won by Bray Constructions and presented at the gala Award night on November 7 at the Crown Palladium Ballroom in Melbourne. Congratulations to Neville Bray (pictured below with Manager Mark Binks), his family and staff for the second Award in consecutive years.



The start of 2009 will be busy for us with the following events planned:

- Feb 17 & 18 – Australian Road Engineering & Maintenance Conference, Melbourne
- Feb 25 & 26 – Utilities Uncovered Conference, Melbourne
- Feb 26 to 28 – ACE 2009, Sandown Racecourse

## MERCHANDISE REQUESTS

As always, please let us know if you require any Dial Before You Dig merchandise or educational information. We would love your support in getting the message out there. Please contact your State Manager whose details you will find at [www.dialbeforeyoudig.com.au](http://www.dialbeforeyoudig.com.au)

## NSW/ACT News

### Common Ground – Dial Before You Dig and EnergyAustralia

Dial Before You Dig is working with energy provider EnergyAustralia to secure energy supplies to the eastern suburbs of Sydney.

The Sun-Herald newspaper reported in November that following two strikes to major transmission cables, key parts of EnergyAustralia's network are reliant on the remaining transmission cables being kept intact until the repairs are completed in January.

If one more cable is damaged on that part of the network, at least 15,000 homes - many around Maroubra and Randwick - could be without power for at least three days, perhaps longer.

Dial Before You Dig has worked with EnergyAustralia to develop the Common Ground program. Common Ground will target excavators in eastern Sydney, the Central Coast and Hunter in 2009 to prevent a repeat of these cable damages.

**COMMON GROUND**  
Working together to prevent injury and damage



### Australia Day at Parramatta

Australia Day has become an important date on the Australian calendar. Parramatta Council in Sydney has developed one of the biggest celebrations of our national day.

In January 2009, Dial Before You Dig will be a co-sponsor of the Parramatta Australia Day events. The sponsorship is in conjunction with Dial Before You Dig member Integral Energy and Parramatta City Council.

Dial Before You Dig will be located at the Exploratum area of the Village Hub. At Exploratum children get a feel for science and the environment, with interactive hands on activities.

Parramatta City Council expects 75,000 people to attend the Australia Day events.