

DBYDNEWS

Quarterly News from Australian Dial Before You Dig Services

www.dialbeforeyoudig.com.au



IN THIS ISSUE

Ensure Your Accuracy

Online Tips

Utilities Uncovered

All the State News

DIAL BEFORE YOU DIG is a free referral service for information on underground pipes and cables anywhere in Australia.

Lodge your application online now—or call 1100 during business hours.

CHECK OUT THE DIAL BEFORE YOU DIG WEBSITE
www.dialbeforeyoudig.com.au

NEED TO SPEAK TO A DIAL BEFORE YOU DIG REPRESENTATIVE IN YOUR STATE?

You'll find our contact details online now.
www.dialbeforeyoudig.com.au

ENSURE YOUR ACCURACY!

Using the Dial Before You Dig service is obviously important but making sure you lodge your enquiries in the most accurate manner is even more important. Ensuring the right location is submitted is essential – because the location you detail when lodging your enquiry on line or the location you describe over the phone to our call centre operators is what we send to the affected asset owners.

It may be stating the obvious to emphasise accuracy but it is not uncommon for users to not give an accurate enough location. They may detail the wrong stretch of highway or not cover enough territory for a major job they are planning.

Use the correct mapping tools that best suit your job. If you want to surround a larger property or a suburban block and cover everything in between then use the "Area" tool. If you are contracted to dig a long straight trench along one side of a road then use the "Line" tool.

It is also not uncommon for users of the service to try to cover TOO much area while lodging a location. If your work involves a 20m distance on a city street don't include the entire 500m street in your enquiry. We certainly encourage a safe approach to ensuring all the relevant area is encapsulated but it is still important to not include vast amounts of irrelevant territory.

New Enquiry Confirmation Sheet

Look out for our new style Enquiry Confirmation Sheet which will be in use soon. We send you the confirmation sheet after you have lodged your enquiry and it provides details on which asset owners have been contacted, a visual of your dig site location and other handy tips on safe excavation. The most significant change on the new sheet is that rather than a buffer zone being displayed on the map image, the actual drawn dig site image will be displayed.

Make sure you always review each enquiry you lodge by having a good look at the Enquiry Confirmation Sheet as soon as it arrives.

Online Service Tips

How Can I Take Prints of my Dig Site?

For taking prints of the dig site location in the Map screen, select the print button from the mapping tool bar available below the map (step 3) and a preview of the map is displayed in a small window. If satisfied with the image, click on print to proceed.

How Can I View the Dig Site Location from a Particular Distance?

To view the map either closely or widely, you can select the Zoom In/Out tools. But to view your location from a particular distance, put the viewing distance (for example 3km) manually in the "Current Zoon Value" text box which is located at the bottom of the map and press the "Go" button.

Queensland News

One Cable Cut Causes Chaos Across States!

For the many of thousands of people that were affected by the recent damage to a Telecommunications carrier's optic fibre cable on the Gold Coast, it was a timely reminder of how reliant we are on a single cable laid underground. The damage certainly had repercussions far and wide across our nation and from a Dial Before You Dig perspective our service was put into the spotlight. These types of incidents drive home the importance in ensuring that a sound management plan is in place for any project that entails breaking the ground. DBYD is the first step in meeting your duty of care, however keep in mind there are commonly other steps that should be carried out once you have received all the DBYD information. These should or may include sourcing an Accredited Cable Locator, undertaking potholing, be it manually or vacuum excavation, if there is still uncertainty a call should be made to the relevant utility contact for on-site advice. Several radio stations conducted on air interviews with Queensland's Manager (Paul Newman) to gain a better understanding on how the DBYD service operates.



The location associated with the outage

Recent Awareness.

Companies and groups continue to ask for free digging awareness sessions and we are committed to meeting your requests. We will do them on a first come basis, so to avoid delays contact Paul Newman on Ph: 3000 2130 . Some recent sessions and up coming sessions have been provided to:

- Ipswich City Council
- Department of Main Roads
- Qld Master Builders
- Civil Train & TAFE Colleges
- Tablelands Regional Council
- Cairns Regional Council
- Cassowary Coast Regional Council
- Hinchinbrook Shire Council
- Townsville City Council
- Burdekin Shire Council

South Australia/Northern Territory

SA/NT Board Changes

There has been a number of changes to the make up of the SA/NT Dial Before You Dig Board. First and foremost we need to mention the impending retirement of two of the Board's long term servants Jim Dianos and John Hadfield. Jim Dianos is the current Chairman and has been on our Board since 2002. He will resign from the Board at the upcoming AGM and continue with his role at Telstra and enable another Telstra team member to get involved with the Dial Before You Dig service. Vice Chairman John, joined the Board in 2000 and is looking forward to full time retirement from SA Water in the near future. His SA Water position on the Board will be assumed by David Coombe.

A big thanks must go to Jim and John for all their hard work over the years and for overseeing the organisation's growth and success here for many years. We wish them both the best in their future endeavors.

The Board has been growing too. We welcome Peter Dean from ETSA, Paul Spinks as Optus' second representative and welcome the return of Glen Blackmore from the CCF.

Telstra Awareness Presentations

Telstra regularly conduct awareness presentations to promote the principals of safe excavation and the protection of Telstra assets. These presentations, often conducted in conjunction with Dial Before You Dig, are very valuable in educating teams on understanding Telstra plans that are issued through the Dial Before You Dig service and what to look out for in the field. Any business involved in regular excavation, whether it be a Member organisation, a Council or a private organisation, is encouraged to book a session as soon as possible.

For the second time in less than 6 months the Telstra fibre optic cable connecting South Australia and the Northern Territory has been damaged unwittingly by excavators - proving there is a need for ongoing education of the excavating community. For more information on an awareness session please call Dave Ballard at Telstra on 0419 807 901 or Nigel March at Dial Before You Dig on 08 8468 5306.

Logov Expo 2008

It's that time again when Logan City Council host the Logov Expo held bi-annually at Meakin Park, Logan City between October 8th-9th. DBYD will again be an exhibitor along with 240 other exhibitors, our stand will feature Mark Primmer's DBYD sponsored race car so bring your family and friends along to experience the wide variety of exhibitors' products and services.



Use of Collateral for members, users

Dial Before You Dig has a wide range of educational and promotional collateral for use by members and users of the

service. From bumper stickers for your fleet of vehicles, to our online web service brochures for your reception counter, Dial Before You Dig has a range of products designed to get our message across. We also stock items such as rulers, pens, stubby holders and notebooks.

We are a not for profit organisation providing a service designed to prevent damage and injury. For this reason, we encourage all of our partners to help us promote the message of safe digging across the community. So if you would like to assist or even just provide your team with something to ensure Dial Before You Dig is never forgotten then we'd be happy to help. For further details please call Paul Newman on (07) 3000 2130.

WEST AUSTRALIA NEWS

Utilities Uncovered 2009

Mapping, Locating & Accessing Utilities' Assets

Two Day Conference 25 – 26 February 2009
Conference Workshops: 24, 26, 27 February 2009

Venue: Melbourne, VIC

Proudly endorsed by Dial Before You Dig, IQPC's **Utilities Uncovered** conference will define the strategies necessary for locating, mapping and managing your assets. Utilities Uncovered will also help you understand the practical applications of GIS in accessing data and strategic planning, and will explain how you can best implement it in your organisation.

You will learn:

- ✦ Techniques for implementing new technologies to enhance your asset locating and mapping
- ✦ Effective GIS techniques and strategies
- ✦ Effective management strategies when dealing with the complexities of interoperability

Featuring best practise case studies from:

- ✦ TELSTRA
- ✦ ACTEWAGL
- ✦ CITY WEST
- ✦ ETSA UTILITIES
- ✦ HYDRO TASMANIA
- ✦ BARWON WATER

Book today to receive you **\$700 Extra Early Bird discount**. Simply quote the promotional code 'SP1DBYD' when you book and pay by 24 October 2009.

For further information please visit www.iqpc.com.au/utilities or call (02) 9229 1000.

Working with the various groups across Western Australia involved in planning to dig and/or digging around underground pipes and cables has shown that business is as strong as ever however the slowing economy is starting to have an impact. On the other hand the need for training is increasing.

Trade Displays and Field Days have been with the Master Plumbers Association training event in Karratha, Local Government Week Expo in Perth, Local Government Supervisors Association Expo in Bunbury and the Dowerin Field Days.

A Dial Before You Dig and Safe Digging Awareness presentation has been given to the Shire of Northam along with a Telstra map reading presentation. These sessions are free and available by request to Kim Rushton on 08 9424 8116.

Closer involvement between Dial Before You Dig WA (DBYD WA) and the Institute of Public Works Engineering Australia (WA Division) (IPWEA) has seen an increase of activity. The DBYD WA manager has attended several IPWEA seminars and the IPWEA has conducted a combined Utilities/Utility Providers Services Committee/Dial Before You Dig/IPWEA safe digging awareness seminar. Some 50 people attended from across the metropolitan area.

Another high point in August was the Civil Contractors Federation (WA) Earth Awards night. This awards night recognized the high quality of trainees in the industry and those companies which take the special effort to ensure people are properly trained. Dial Before You Dig WA had the honor of sponsoring the Most Improved Trainee Award. This went to Mr Dale Turner of Ertech. Congratulations Dale.



Dial Before You Dig in WA & Dale Turner (Most Improved Trainee Award) at the 8 August 2008 CCF WA Earth Awards

New Associate member is Parliamentary Services and the new Advisory members are Tenix Alliance and the Shire of Roebourne.

Victoria/Tasmania News

Over the last few months we've been busy with a number of trade shows in Victoria and Tasmania and it has been good to catch up with some of you and talk about your experiences and show you how easy it is to use of web site to lodge your enquiries.

We've also been presenting our information sessions to a number of Councils, apprenticeship courses and major infrastructure projects, but we are always able to do more.

We've had 2 new Members register their assets with us in the last 3 months:

- BOC Gases in Dandenong
- BP Pipelines in the west of Melbourne

One of the highlights for us last month was to sponsor a team in this year's Victoria Variety Club Bash from Moonee Ponds to Yeppoon. Batman and Robin set out from Moonee Ponds in the Bat Mobile on a chilly Thursday morning and 8 days later ended up in sunny Yeppoon, raising money for special children along the way. Variety has been helping children with special needs for 77 years and is one of the world's greatest children's charity .



We also sponsored again 2 categories in the year's HIA Tasmania Housing Awards and congratulate the winners for this year:

- Scenport for the Best Outdoor Project
- cb&m design of Best Residential Renovation (over \$250,000)

Don't forget if your workplace would like to know more about our information sessions or would like to help us promote our service, please contact Eamon Bowler on 03 9094 1889 to see how we can help.

MERCHANDISE REQUESTS

As always, please let us know if you require any Dial Before You Dig merchandise or educational information. We would love your support in getting the message out there. Please contact your State Manager whose details you will find at www.dialbeforeyoudig.com.au

NSW/ACT News

It's almost summer

The October long weekend is the traditional start to the beach season. Dial Before You Dig is a strong supporter of surf lifesaving. In NSW and the ACT Dial Before You Dig supports the following clubs:

- Bondi
- Moruya
- Cudgen Headland
- Tacking Point
- Mona Vale

As a non-profit safety-based service, we see working with surf lifesaving as a natural fit. The Moruya mens crew are representing Dial Before You Dig in the Ocean Thunder surfboat challenge in 2008/09. The first round will take place on Dee Why beach on November 8, 2008.

Ocean Thunder highlights will screen on Channel Nine and on Fox Sports.

Dial Before You Dig on Speedweek

Dial Before You Dig motorsport has been showing regularly on Speedweek and Inside Speed. Speedweek shows on SBS on Sundays from 1pm-3pm. Inside Speed shows regularly on Fox Sports.

On 21 September Speedweek had highlights of Saloon Car driver Mark Primmer at Phillip Island. On a wet and slippery day drivers were finding the gravel. And commentators only had one thing to say – "I hope he dialled before he dug!"

On 28 September Speedweek showed dragster Shane Wynd from Willowbank in Queensland. Watch out for more coverage of Mark and Shane on Speedweek and Inside Speed. And Jon McCorkindale will be racing his Dial Before You Dig NOS sprintcar at Parramatta Speedway on November 22.

Field days for 2008

Dial Before You Dig will be represented at the following events in 2008.

- Australian National Field Days, Orange – October 21 to 23
- IPWEA Works Officers conference, Coffs Harbour – October 22 to 24
- Civil Contractors Federation national conference, Coolum QLD – October 29 to November 1
- Farming Small Areas Field Days, Clarendon – November 7 to 8.