

# DBYDNEWS

Quarterly News from Australian Dial Before You Dig Services

www.dialbeforeyoudig.com.au



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DIAL BEFORE YOU DIG is a free referral service for information on underground pipes and cables anywhere in Australia.

Lodge your application online now—or call 1100 during business hours.

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[www.dialbeforeyoudig.com.au](http://www.dialbeforeyoudig.com.au)

NEED TO SPEAK TO A DIAL BEFORE YOU DIG REPRESENTATIVE IN YOUR STATE?  
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## THE NEW USERS KIT ARRIVES!

Dial Before You Dig is pleased to announce the arrival of the new User Kit which is designed to educate all on our service, how it works and provide information on safe excavation.

The kit is now available on the Dial Before You Dig website (the link is illustrated below) and can be easily downloaded. We suggest you take a look. We will also be sending the kit out to all new users when they register with us and additionally it will be included on all confirmation emails after an enquiry is lodged.



One of the most important aspects of the Dial Before You Dig service is that enquiries are lodged correctly. One problem that can occur is when users do not correctly identify the exact dig site location. Utilities can only provide information based on the enquiry lodged, so getting the location right is of paramount importance. The User Kit provides a range of tips to help you lodge enquiries correctly and get the most of the service.

Take the time to look at the valuable frequently asked questions to get further assistance. And remember that safe excavation doesn't begin and end with using our service. Requesting information through Dial Before You Dig is the vital first step. What to do next can be found in the kit under Safe Excavation.

We hope you find the kit informative and it assists you in making the most of our service.

### Welcome Carlos Campino

We are pleased to announce the appointment of Carlos Campino as the new Business Operations Manager. Carlos commenced with Dial Before You Dig in June and comes from an engineering and Local Government background. We would also like to take this opportunity to thank Sue Woodward for all her efforts over the last two years in the role. We wish her all the best in her new endeavours.

### Online Service Tips

#### Use the Polygon

There are a number of mapping tools available when you lodge your enquiry online. The most effective way to ensure the exact location is recognized is to surround the location with the polygon tool. Whether this is an individual metropolitan property, a significant stretch of urban road or a large rural area, the use of the polygon tool will ensure everything within and around the object drawn becomes recognized as an area of interest.

#### How to measure the distance between to points on the map?

Select "Ruler" tool available from the mapping toolbar below the map and click the mouse at any point on the map, from where you want to start measuring the distance. Click the mouse again at the point up to which you want to measure the distance. The distance will appear in the small label window at the top left corner of the map.

## Queensland News

### Local Government Week.

Local Government Week is an initiative of the LGAQ to raise awareness to the importance of local government to the community. From March to May the LG Week is highly publicized and various competitions, programs and events are organised by local council's right across Queensland. Dial Before You Dig is a silver sponsor of LG Week again in 2008 with this year's theme being Active Bodies Healthy Communities. We will be providing promotional material to be included in information packs that will go out to all 76 recently amalgamated councils in the state. The week was celebrated from June 4<sup>th</sup> to June 11<sup>th</sup> and DBYD was actively involved again, as we continue to raise our profile within the community. If your council is doing something special, then contact me to see what information and collateral we can provide to assist you.

### DBYD Marquee

Dial Before You Dig has a promotional marquee that is 6 X 3.6 metres in size. The marquee can be borrowed by members and organisations, who may need a marquee for community events, sports days, shows etc. If you want to book the marquee for an event, contact Paul on 3000 2130 or 0417 619 630. It will be loaned free of charge, but must be picked up and dropped back after use in good condition.



The Marquee (centre) at Kurrawa Surf Carnival

### Recent Awareness.

Companies and groups continue to ask for free digging awareness sessions and we are committed to meeting your requests. We will do them on a first come basis, so to avoid delays contact Paul Newman on Ph: 3000 2130 . Some

## South Australia/Northern Territory

Sponsorship is something Dial Before You Dig likes to regularly get involved with particularly when it enables us to get the message of safe excavation out to young trades people. If they get a full understanding of the importance of using Dial Before You Dig when they are young then chances are they will use the service throughout their long career. In the last couple of months we have sponsored awards ceremonies for Regency Park Tafe, Peer Veet Training (an industry focused not for profit training body) and Charles Darwin University. Through these sponsorships we have been able to reach young electricians, plumbers, builders and engineers.

In May we also sponsored the Civil Contractors Federation Golf Day at Kooyonga.

Once again we manned a stand at the National Tradesman's Expo at Wayville Showgrounds. The expo is a great opportunity to meet and talk to many tradies, builders and Council employees about what is happening in the industry and to also receive their feedback on our service.

In June we visited the State's South East organizing an awareness presentation with SeaGas to Naracoorte Lucindale Council and visiting a number of our other Council Members and other businesses on the trip back to Adelaide. It was a great opportunity to get out of the city and get feedback from a range of regional stakeholders. Recently, the University of South Australia and Mallala District Council have come on board as Members.

The use of our service continues to achieve good growth and ongoing localized grass roots advertising has recently been complimented by a number of high profile mass media campaigns. You may have heard the service promoted on radio in Darwin or during the traffic reports on the major Adelaide radio stations. This promotion continues to put the service at the forefront of people's minds.

For any information on the Dial Before You Dig service in South Australia please call Nigel March on 0414 265 597.

recent sessions have been provided to:

- Department of Main Roads
- Golder & Associates
- Bremer TAFE College
- Electrical Data & Security Services
- Coffey Geotechnics

### Clean Site Demonstration Days.

In recent times Dial Before You Dig has been invited to attend the Keep Australia Beautiful "Clean Site Demonstration Days". These days are partnered by the Environmental Protection Agency and Construction Skills Queensland. Clean Site promotes best practice environmental management on building sites through

demonstration, information packages and presentations. In general these days take place on a construction site which reflects a realistic view on how each and every work site should strive to achieve a clean site. Having Dial Before You Dig support this program has further promoted the importance of using Dial Before You Dig in the construction industry as well as from an environmental perspective.



## Incidents DO Happen!

We always emphasise the importance of using the Dial Before You Dig service, and how it is vitally important as the first step in working around under ground assets. We often talk about the 4P's of Safe Excavation;

- Plan – plan ahead by using the Dial Before You Dig Service
- Pothole – locate underground assets by hand digging
- Protect – protect and support the exposed assets
- Proceed—only once the above steps have been completed.

The use of our service continues to grow and so hopefully does the awareness of safe excavation procedures. But unfortunately incidents causing damages to infrastructure still happen all too regularly.

Recently we have seen a number of incidents which have made headlines.

In NSW a worker was lucky to survive when a bitument stripper carrying large amounts of fuel erupted in flames after hitting a gas main. In Melbourne a worker suffered a significant electrical shock after hitting an 11,000 volt under ground cable. And in May mobile phone services to the Northern Territory were all but shut down for a number of hours when a phone cable was cut during excavation by a worker – in South Australia.

All significant incidents which could have cost lives, caused significant disruption to essential services and may very well cost those involved significant amounts of money.

There are so many reasons to take every care imaginable when excavating. And Dial Before You Dig plays a big part in that.

## WEST AUSTRALIA NEWS

During March 2008, Dial Before You Dig WA sponsored part of the Civil Contractors Federation (WA) Golf Day for its South West members at the Bunbury Golf Course. An excellent day which was enjoyed by all. This event came about by WA taking an idea developed in New South Wales and trying it in WA which is all part of how Dial Before You Dig operates across Australia in developing different approaches to ensure we are always in front of our target markets.



The manager has maintained his busy schedule with over 80 local government councils visited within the last 6 months as well as several awareness presentations, displays at 6 expos and running the Dial Before You Dig WA Customer/Member Forum on 4 June 2008

While the events have been successful there has shown that there is a pressing need to further develop the national Dial Before You Dig computer system, particularly the mapping system, which is the real challenge for the service.

Western Australian members are continuing to develop their systems to have the fastest and most accurate responses to their customer in support of the Dial before You Dig service.

Recent new Associate Members are Silk Telecom (WA) Ltd and Verve Energy and new Advisory Members are Aveling, Schaffer Loaders and Shire Of Goomalling.

### Awareness Presentations

To arrange a FREE Dial Before You Dig awareness session (or a session with Telstra, Western Power, WestNet Energy or the Water Corporation), contact Kim Rushton on 08 9424 8116 or [kim@dialbeforeyoudig.com.au](mailto:kim@dialbeforeyoudig.com.au)

## Victoria/Tasmania News

We've had a busy time over the last few months attending several tradeshows and conferences including the National Local Government Asset Management & Public Works Engineers conference in April, and the Tradesman's Expo and Design Build Expo in June. It was good to catch up with a number of you and take the chance to show how easy it is to lodge enquiries on our web site. We'll be attending the Australasian Flexible Pavements Industry Conference in Melbourne on 11 & 12 August, followed by the Infrastructure Australia Expo on 13 - 15 August, so if you're going to be there come and visit our stand.

### Alliance with WorkSafe Victoria

A highlight for us in April was the announcement of an alliance between Dial Before You Dig Vic/Tas and WorkSafe Victoria, which is aimed at reducing the risk of injury to workers as a result of damage caused annually to Victoria's networks of underground assets.

The Chairman of Dial Before You Dig Vic/Tas, Mr Scott Reid said "people and companies can literally cause millions of dollars worth of damage and threaten both lives and livelihoods within seconds through careless excavation practices. The alliance we are announcing with WorkSafe Victoria is another step in the right direction of ensuring the risk associated with excavation incidents is minimised."

Executive Director of Energy Safety, Mr John Merritt, said: "It is important to realise that cables and pipes can be anywhere - they are laid at varying depths on both public and private property and can be located both inside and outside of easements meaning that unsuspecting diggers can very quickly find themselves at risk of injury, cutting essential services to their own home, or in some cases, to entire towns and cities."

*John Merritt, executive director WorkSafe, and Scott Reid, chairman Dial Before You Dig Vic/Tas*



### New Members

The following organisations joined the Dial before You Dig service in the last 3 months to help us provide a more comprehensive coverage of underground infrastructure.

- State Plan - operate a fibre optic link between 2 offices in Geelong
- Melbourne Airport - covering all airport operated land, not just the airport terminal & runways
- Tuckerberry Hill - operate a private water pipeline in the Drysdale area
- Incitec Pivot - operate a sulphuric acid pipeline in Geelong
- United Terminals - operate a petroleum pipeline in the Hastings area

## MERCHANDISE REQUESTS

As always, please let us know if you require any Dial Before You Dig merchandise or educational information. We would love your support in getting the message out there. Please contact your State Manager whose details you will find at [www.dialbeforeyoudig.com.au](http://www.dialbeforeyoudig.com.au)

## NSW/ACT News

Three weeks ago Radio 2RPH launched the Tradies Radio Show in Sydney and Newcastle.

The Tradies Radio Show is an hour of tips, news, talkback and weather for builders and tradies at the start of each weekday.

The Show runs from 5:30am to 6:30am weekdays. You can hear it in Sydney on 1224 AM and in Newcastle on 100.5 FM.

NSW/ACT Manager Dominic Puiu has been appearing on the Tradies Radio Show since its start. Dominic discusses hits and misses on building sites with hosts Andrew and Scott. Callers are also welcome.

Topics so far have been communications damages including the mother of them all at Toongabbie, when two and a half kilometres of Telstra cable were pulled from the ground on a building site. Dominic has also covered gas, including why you shouldn't weld too close to nylon gas mains and services. Electricity is underground as well as overhead - so Look Up and Live is only half the story.

Other people in the studio have included the NSW Fair Trading Minister, the Master Builders and CFMEU.

Tune in on weekdays between 5:30am and 6:30am for a bright start to the day.



Dominic Puiu on the air