

DBYD NEWS

Quarterly News from Australian Dial Before You Dig Services



A Classic Adelaide

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DIAL BEFORE YOU DIG is a free referral service for information on underground pipes and cables anywhere in Australia.

Lodge your application online now—or call 1100 during business hours.

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NEED TO SPEAK TO A DIAL BEFORE YOU DIG REPRESENTATIVE IN YOUR STATE? You'll find our contact details online now. www.dialbeforeyoudig.com.au

The Classic Adelaide is Australia's foremost international tarmac rally for classic sporting vehicles.

The Rally takes place in Adelaide and throughout the surrounding countryside.

The competition section of the Classic Adelaide Rally is an international standard 'special stage' rally spanning four days, preceded by a field-seeding prologue.

The classic rally cars and drivers race the clock on almost 35 special stages over 250 kilometres on closed roads, with timing to the second.

The Dial Before You Dig Racing Team of Rex Broadbent and Michael Goedheer went into the 2007 Rally having won the last five events straight – a remarkable achievement.

But all their experience was not enough to grab a sixth win, with the Weeks – Crunhorn team edging them into second place by just 12 seconds.

Channel Seven is showing a one-hour highlights program of the 2007 Classic Adelaide Rally on the afternoon of Sunday 30 December 2007.

Dial Before You Dig has been a proud sponsor of the team over the years and congratulates Rex and Michael on another outstanding effort.



The DBYD Classic Adelaide Team in 2006



Merry Christmas

From all of the team around the country at Dial Before You Dig we wish you and your families a very Merry Xmas and a Happy New Year.

Thanks for supporting Dial Before You Dig in 2007 and we look forward to the service growing further in 2008.

XMAS Closures

As is normally the case, the Dial Before You Dig call centre will be open throughout the Christmas and New Year period, closing only for the annual public holidays.

Of course you can still lodge your enquiries online 24 hours a day, 7 days a week throughout the holiday season. Simply visit www.dialbeforeyoudig.com.au. Please remember that responses from members may take a little longer over the Christmas period so please make sure to plan ahead.

Victoria/Tasmania

Growth in Enquiries

Vic-Tas is continuing to experience strong growth with 8.5% more enquiries received to the end of November compared with the same period last year. More people are now using the convenience of the web to lodge their enquiries and benefiting from the ability to draw their planned excavation area to provide greater accuracy with the information requested. Our maps have been recently updated to show more streets, roads and properties. If you haven't tried the web site recently, go to www.dialbeforeyoudig.com.au and follow the links to request plans.

New Members

The following organisations have recently joined Dial Before You Dig Vic/Tas so you can expect to see them listed on our Confirmation Notice when you are working in their areas.

- Charlton Feedlot – operate a water pipe in the Charlton area
- IP Systems – maintain optic fibre networks to the home in new housing estates
- BP Australia – manage a number of sites throughout Victoria

Remember, if you're carrying out work for an underground asset owner that's not registered with Dial Before You Dig, please tell them about the importance of registering their infrastructure with us, and send us an email (vic-tas@dialbeforeyoudig.com.au) so we can follow them up to provide you with a more comprehensive service.

Dial Before You Dig Awareness

If you'd like a representative from Dial Before You Dig come to your work location to talk about the service, or have any questions about Dial Before You Dig please contact Mark Binks on 03 9466 9633 or vic-tas@dialbeforeyoudig.com.au. Also, we have a range of promotional material that you can use to help spread the message of safety and finding out what's underground before you start any excavations. To request brochures, stickers and other items please contact Mark Binks on 03 9466 9633 or vic-tas@dialbeforeyoudig.com.au

Upcoming events

- Civil Works Expo – Lardner Park, Warragul, February 15, 16 & 17. Come and see us in the new pavilion at Stand 38
- Road Engineering & Maintenance Conference – Sebel Albert Park, Queens Road, Melbourne, March 5 & 6

West Australia News

WA has only been in the national system since July 2007. After some teething problems and supportive feedback from members and customers alike we are settling into what the national system can do. Suggestions are being forwarded to the national group for enhancements and development. Changes are an integral part of our life and adapting a system to meet those changes is part of it. The feedback has been greatly appreciated as together we can develop and meet the needs of both the customer and the member. Several development items are with the national development sub committee and we have already seen changes with the recent mapping system updates. There are more to come. The use of the Dial Before You Dig web site for lodging an enquiry has seen WA leading the way in Australia. Well done.

SPREADING THE MESSAGE

FREE presentations of the service have been given to –

- Downer EDI Engineering
- City of Mandurah
- Civil Contractors Federation (WA)
- Challenger TAFE
- City of Cockburn

Displaying the service at Trade Shows and /or Exhibitions –

- Master Plumbers Association in Bunbury
- Gas Industry
- Dial Before You Dig WA Customer/Member Forum

Negotiations with various groups to support and/or join the service have been with WorkSafe, Utility Providers Services Committee, City Rail, Harvey Water, AQWEST, City of Bunbury, Alinta (now Westnet Energy) Bunbury, Shire of Capel, Telstra Country Wide, Shire of Harvey and the Australian Pipeline Industry Association.

OTHER ACTIVITIES

- The Channel 7 TV promotional program to support the national radio campaign.
- Sponsorship of the Department of Planning and Infrastructure soccer team
- Sponsorship of the Hunters Volleyball team (below)



FUTURE EVENTS TO PROMOTE THE SERVICE

Coming events are more awareness presentations, several trips to the rural areas of WA with Telstra Network Integrity and the Master Plumbers Association as well as displaying the service at the Institute of Public Works Engineers Association Seminar and being one of the sponsors of the Life Cycle for CanTeen bike ride in March 2008.

2008 Dial Before You Dig Calendars

The DBYD National Calendar for 2008 has now been completed and if you or your colleagues would like one please feel free to contact your local State Manager. Once again the calendar looks fantastic and does a great job in promoting the importance of our valuable service. And the range of images throughout the calendar emphasizes the need to use the service wherever you are in Australia. Each State Manager has passed on his thanks to the recently retired Qld Manager (Brian Zeller) for the commitment and hard work in seeing the calendar through to completion.



The 2008 DBYD Calendar

Tips for Lodging Online

When lodging an enquiry online did you know you could look at nearby places not shown on the Map Screen? The **pan tool** which is available from the mapping toolbar can be used for this. When selected, the pan tool enables you to move the map in any direction by dragging it. Click and hold the mouse button on the map and drag the map in any direction.

And do you ever want to know the **coordinates** of a particular location? Select the "location" tool available from the mapping toolbar below the map. Click at any point/place on the map and a small label window appears detailing the coordinates.

Look out for more online tips in future issues of DBYD News.

QUEENSLAND NEWS

Queensland's Continual Growth

In the financial year of 2006-2007 there were some 94973 requests lodged with DBYD in Queensland for plans and that was an 11% increase on the previous year's volume. Things haven't shown any signs in slowing up, and in fact we are currently projecting a 13% growth for the 2007-2008 year. Further positive signs are that our members and customers are really getting behind requesting plans via the web, each month the percentage increases and October web usage came in at 68.5%. If you haven't taken the opportunity to lodge a plan request via the web why not give it a go www.dialbeforeyoudig.com.au

Upcoming Events

As we are fast approaching the end of another year we are now starting to focus on the schedule for 2008. Worth noting are:

- Ten year celebration of DBYDQ in February
- IPWEAQ Central Qld Conference (Biloela) in February
- Tradesman's Expo in March

Over the past couple of months there has been a very positive uptake on Digging Awareness Presentations and these presentations have been delivered as a joint effort between Telstra and DBYD. Some of the councils that have recently attended are:

- Nanango Shire Council
- Tiaro Shire Council
- Brisbane City Council

Further sessions have been scheduled for Brisbane City Council, Thiess Services, Comdain Gas Pty Ltd and Gold Coast City Council. In the month of February a road trip has been scheduled for Central Qld calling in on a multitude of councils who have shown strong interest in having their staff attend an awareness presentation. If you would like more information on having your staff attend one of these presentations please feel free to contact Paul, and what's more there are **no costs** associated with this training.

Brisbane Tunnel Project

It's been full steam ahead for the massive tunnelling project currently under construction in Brisbane's CBD precinct. The project has now been underway just over 12 months and is said to be three months ahead of schedule. One of the two tunnel boring machines has arrived in Australia and is expected to commence boring in December this year with a second machine arriving early 2008 to commence boring in March. At the peak time of production it is expected there will be a team of 1500 people working to ensure the project goes to schedule with a completion date set for 2010.

DBYD is and has been a very useful service in identifying all the utilities assets that have been impacted by the works associated with the lead up works to enter and exit the proposed tunnels.



NSW/ACT

By George – It's the Bass!

The George Bass Marathon for 2008 will soon be underway. Beginning at Batemans Bay on December 30, the Marathon will take a week to run 180 kilometres to Eden.

The week-long event will start on the shores of Batemans Bay on December 30. On the way there will be stops at Moruya, Tuross Heads, Narooma, Bermagui, Tathra and Pambula. Dial Before You Dig is sponsor of the ski leg, which has attracted a record 30 entrants.

The surfboat leg of the marathon will have eighteen male and female crews. The winning men's team from the last event in 2006 will be rowing for Moruya SLSC in the Dial Before You Dig surfboat.

Dial Before You Dig NSW/ACT Manager Dominic Puiu said "The George Bass is one of the toughest surf events in the world. In past years, apart from the competition, crews have battled hypothermia from strong southerly winds and sightings of many large sharks."

Dominic said participants that did well in the George Bass often performed well in the State and national surf titles that year. He said this was due to the conditioning that such a marathon provided to competitors. Dial Before You Dig invites everyone on the south coast to attend the event and support the competitors. In NSW Dial Before You Dig sponsors the Cudgen Headland, Tacking Point, Mona Vale, Bondi and Moruya surf clubs.

Thunder Down Under

Ocean Thunder will be at Dee Why beach in Sydney on 15 December 2007, 19 January and 16 February 2008.

Ocean Thunder is a series of professional surfboat events with restricted entry. The format was created especially for television viewing. Teams race off the beach, through the surf break and return for a beach run finish.

Dial Before You Dig sponsors three crews in Ocean Thunder – men's and women's crews from Moruya and a women's crew from Bondi. Channel Nine will run two one-hour programs in January 2008. Fox Sports will run four one-hour programs on rotation over December 2007 and into 2008.



The Bondi Crew at Ocean Thunder

MERCHANDISE REQUESTS

As always, please let us know if you require any Dial Before You Dig merchandise or educational information. We would love your support in getting the message out there. Please contact your State Manager whose details you will find at www.dialbeforeyoudig.com.au

South Australia & Northern Territory

Bruce Edwards

It is with great sadness that the Directors and staff of Dial Before You Dig SA/NT would like to mention the passing away of Bruce Edwards, a long time Director of the service in this State. Bruce worked for ETSA for over 40 years and was a highly valued and respected member of both ETSA and the Dial Before You Dig Board. He contributed a huge amount to both organisations and he will be sorely missed.

The Northern Territory

There has been a recent push to further promote the Dial Before You Dig name in the Northern Territory. A recent trip to Darwin by the State Manager revealed a city going through plenty of growth and experiencing a considerable amount of construction activity. There was a good understanding of the importance of the service and plenty of industry partners willing to help promote our message. And we will certainly be getting heavily involved in those opportunities. But there is still a lot of scope to increase the awareness of the service overall and ensure that more people in the Top End involved in excavation use our free service. And that is a priority.

The trip was a very good opportunity to meet the NT members of our service and explore ways to work together and to not only protect the assets of our members, but promote safe excavation. In the near future we will be ensuring the Dial Before You Dig name is as visible as possible in the Northern Territory and we continue to see an increase in both enquiries and members. We look forward to seeing Dial Before You Dig go from strength to strength up North.

Good Growth

Growth in the number of enquiries for 2007/2008 is still strong with numbers still a very healthy 11.5% up on last year as of the end of November. We would love to keep these good numbers going. So make sure you always use the service. It's the best starting point for ANY excavation project. And best of all its free!